

# HIGHER CERTIFICATE IN BUSINESS MANAGEMENT: RETAIL MANAGEMENT

## Programme Overview

The Higher Certificate in Business Management: Retail Management is for people who want to become entry-level retail professionals equipped with understanding how retail organisations function and provides the relevant skills, knowledge and self-awareness to work across various functional areas in the retail business.

## Compulsory Modules

- Fundamentals of Business Management
- Fundamentals of Financial Management
- Retail Marketing
- People Management
- Retail Management
- Customer Service Management

## Entry Requirements

- Matric with certificate or diploma pass
- Basic computer skills

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## Programme Structure

- NQF level 5 qualification, with 120 credits
  - This qualification is offered over 12 months
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